

Supervision in Human Services

Advanced, Liberal, 4 credits

Supervision in Human Services is considered to be an advanced level knowledge that is liberal. It represents higher level theory and concepts that human service workers have acquired through applied practice. Advanced level knowledge indicates that you are able to use terminology, concepts, and theory in an applied way. Supervision in Human Services is more often about why we do things (i.e., liberal) and not necessarily how we do things (i.e., non-liberal). At Empire State College, the Supervision in Human Services course is offered at the advanced level.

Please use the questions below to structure your PLA submission on the topic of Supervision in Human Services. Copy each question and respond directly below it. If you utilize an outside source, such as a website or a book, make sure to reference this in your response. The responses to the questions should be submitted in a Word document and uploaded in PLA Planner. In PLA Planner, you would list the topic as Supervision in Human Services, asking for 4 credits, and designate this as Advanced Level and Liberal.

Please note – responding to these questions is not a guarantee of credit. You will still be expected to speak with an evaluator and answer any supplemental questions that they may have. The evaluator would then make a credit determination.

Questions for Students to respond to

We suggest you save this document with your name and the title of the PLA (e.g., Smith Supervision in Human Services PLA) and answer beneath each question below.

Name:

ID:

PLA Title: Supervision in Human Services

Number of Credits Requested: 4

Type: Advanced, Liberal

1. Briefly describe your experiences in supervision in human services.

2. Explain what organizational culture is and how it pertains to human service agencies. You can utilize examples to elaborate. Please feel free to utilize references for this, just make sure to cite appropriately.

3. Explain what leadership style is and how it is applied within human service agencies. You can utilize examples to elaborate. Please feel free to utilize references for this, just make sure to cite appropriately.

4. Supervisors are responsible for the well-being of the individuals that they oversee. What steps would you take to recognize, educate, and intervene with staff burnout?

5. Ethics is a key part of supervisory practice in human services. Describe a scenario that presents an ethical dilemma in practice and explains that you would handle it.

6. How would you promote a learning culture within your organization?

7. Data collection and reporting is also critical to the role of a supervisor. Describe a scenario where you have been part of data collection and reporting. How was this information utilized within your organization? What did you learn from this experience?

8. Please list any workshops or trainings that you have taken in order to supervise in human services.