

## **Diversity in Human Services**

Advanced, Liberal, 4 credits

Diversity in Human Services is considered to be an advanced level knowledge that is liberal. It represents higher level theory and concepts that human service workers have acquired through applied practice. Advanced level knowledge indicates that you are able to use terminology, concepts, and theory in an applied way. Diversity in Human Services is more often about why we do things (i.e., liberal) and not necessarily how we do things (i.e., non-liberal). At Empire State College, the Diversity in Human Services course is offered at the advanced level.

Please use the questions below to structure your PLA submission on the topic of Diversity in Human Services. Copy each question and respond directly below it. If you utilize an outside source, such as a website or a book, make sure to reference this in your response. The responses to the questions should be submitted in a Word document and uploaded in PLA Planner. In PLA Planner, you would list the topic as Diversity in Human Services, asking for 4 credits, and designate this as Advanced Level and Liberal.

Please note – responding to these questions is not a guarantee of credit. You will still be expected to speak with an evaluator and answer any supplemental questions that they may have. The evaluator would then make a credit determination.

### **Questions for Students to respond to**

**We suggest you save this document with your name and the title of the PLA (e.g., Smith Diversity in Human Services PLA) and answer beneath each question below.**

Name:

ID:

PLA Title: Diversity in Human Services

Number of Credits Requested: 4

Type: Advanced, Liberal

1. Please briefly explain your experiences working with diverse populations in human services.

2. Please list any trainings, workshops, or readings that you have done on this topic.

3. What is your cultural identity? Are there certain aspects of your past experiences that influence how you work with others?

4. In what ways have you utilized culturally aware practices in human services?

5. Compare and contrast the following terms. Please feel free to give examples and if you wish cite a source for this, please make sure to do it appropriately:

- Prejudice
- Discrimination
- Stereotypes
- Implicit bias
- Microaggressions

6. You are a caseworker at human services agency. You are working with a client who's cultural background, values, and beliefs are different than your own. What would you do in order to work with this client? Please give an example of a cultural background that is different from what you identified above in question #3.

7. In your experiences, how has oppression, privilege, and diversity issues impacted your clients and your work with them? Please make sure to provide detailed examples if possible.